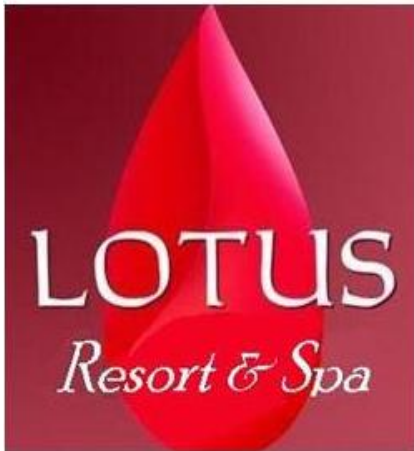


E-News Letter

Exclusive & First-hand report with regards to product/service development of **Lotus Resort & Spa**
For comments and suggestion please contact us at info@lotusangkor.com



Siem Reap's premiere boutique resort

Upgrade Announcement! *Lotus Resort & Spa*

The former Lotus Angkor Hotel has unveiled its true identity a couple of months ago by announcing its upgrade from a simple 4 star hotel to become a fully pledge **4 star boutique resort**. According to both visitors & business partners, the improvement is very noticeable as soon as you enter the resort lobby, with its **vibrant-funky** cool colors and very comfortable sofas that match the fresh cool breeze from the coconut field. It is really wonderful to know that both guests and business partners are in favor for the upgrade. After all, this so-called upgrade meant only one thing - all for the comfort & satisfaction of our customers.

Visit us and we will tour you at the Coconut field within the resort, a good place for outdoor catering function. To get a copy of our CD Rom, please call 063 965 555 Ext. 8813 (Sales & Marketing Department)

Room Developments: 101 Rooms that matches specific quest's needs

Minimalistic spacious design with modern gadgets is the main theme of our rooms. Our **Deluxe rooms**, **63** in total with mixed twin, double & triple bed configuration is the most affordable of all room types. Our fully renovated & refurbished **23 Executive rooms** are stylish enough for mid-range type travelers. Our unique **6 Family Suite (1st in Siem Reap)** is so unique that it got all important details to give comfort for travelling families, spacious enough to fit 2 extra beds, a living room, toys and more. Our **Classic Suite** really stands out-of-its-own in the suite category, heavily decorated with antique items, this room will really transform you back in time. And last but not the least is our **8 Elegant Suites** with contemporary and stylish decor, is perfect choice for VIP guests.

For reservation or more information please contact our Sales & Marketing Department 063 965 555 Ext. 8812 or email at sales@lotusangkor.com



Executive Room



Food & Beverage Development

Introducing our latest service inclusion for 2009, the **MICE Packages** for corporate clients. Our refurbished outdoor swimming pool side has a capacity of **150pax** which is an ideal location for outdoor BBQ events, evening cocktails and Gala dinner. And to spice up your evening, try our **Theme Nights**; Khmer theme/Cambodian nights, Local Market Theme & more. **Ask for quotation now!**

Introducing our **Western** and **Royal Khmer Cuisine**. Try it and ask for contract now. Our Sales & Marketing Department will be more than happy to assist you. Email: sales@lotusangkor.com or contact us at Tel: 063 965 555 Ext. 8813

On-the-spot cooking

Strength in Numbers: Lotus team, your partner in creating good impression for the clients

Here at Lotus, we believed that the word upgrade means improved service standard. A key-element to make a resort running into full gear is to make sure all corner of operational aspects has been safeguarded with attention to details. As a part of the upgrade, here we would like to share to you the added key-personnel starting 2009.

Sales & Marketing Department



Ms. Lilet R. Ramirez

Sales Executive (offline)
Responsible for contracting, sales and promotions for Tour Operators and Corporate

For business appointment, please do not hesitate to get in touch with her at 017626241
email: sales@lotusangkor.com

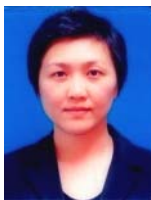


Mr. Sok Visal

Reservation Manager and
Sales Executive (online)
Responsible for contracting, sales and promotions for E-Commerce sector

For business appointment, please do not hesitate to get in touch with him at 012260100
email: reservation@lotusangkor.com

Rooms Division Department



Ms. Sirima Rajprasitporn

Front-Office Manager
With her vast experience in sales & operations, anticipating the guest needs would be a breeze. Able to converse in Mandarin, Thai & English simple or special requests is not an impossible task for Front-Office team of Sirima.

For business appointment, please do not hesitate to get in touch with her at 017682808
email: fom@lotusangkor.com



Mr. Pao Prak

House-Keeping Manager
With his solid hotel experience in operations quality room maintenance would be easy. Able to converse in Japanese & English, we are sure that with his leadership in House- Keeping department will surely make a big difference.

For business appointment, please do not hesitate to get in touch with him at 017513815
email: hk@lotusangkor.com

Editor's Note:

The year 2008 could be considered as the turning point of all things here in Siem Reap for the tourism industry. With more than 50% drop of figures comparing the previous years, it is in no doubt that 2008 was catastrophic to many. However, this so-called "challenges" never stops Lotus Resort & Spa to continue reaching its objective for 2008 and that is to upgrade the image by physical renovation which in some way created discomfort, our apologies.

In a different angle, it is a brilliant move I should say, a perfect timing to upgrade while the business is down and out. Since we are 90% completed, 2009 and beyond is a different horizon to us. We are sure that Siem Reap will rise again on its feet and the all New Lotus Resort & Spa is ready to roll once again and face the world with our new look, new team and new attitude!

Send an email to our room division team if you want to get copy of the comment card of your guests and see by yourself the high praises our customer have marked - Truly a sign of a genuine upgrade!

To all our partners who haven't renewed their **contract for 2009-2010** and if you would like to have a copy of our newly released **CD ROM**, our line is always open and ready to engage on your requests, all you need to do is to contact and inform us. We wish you for a fruitful business for 2009 and beyond!



- **Jesse A. Atienza**, Operations Manager
H/P: 012-607888 Email: om@lotusangkor.com